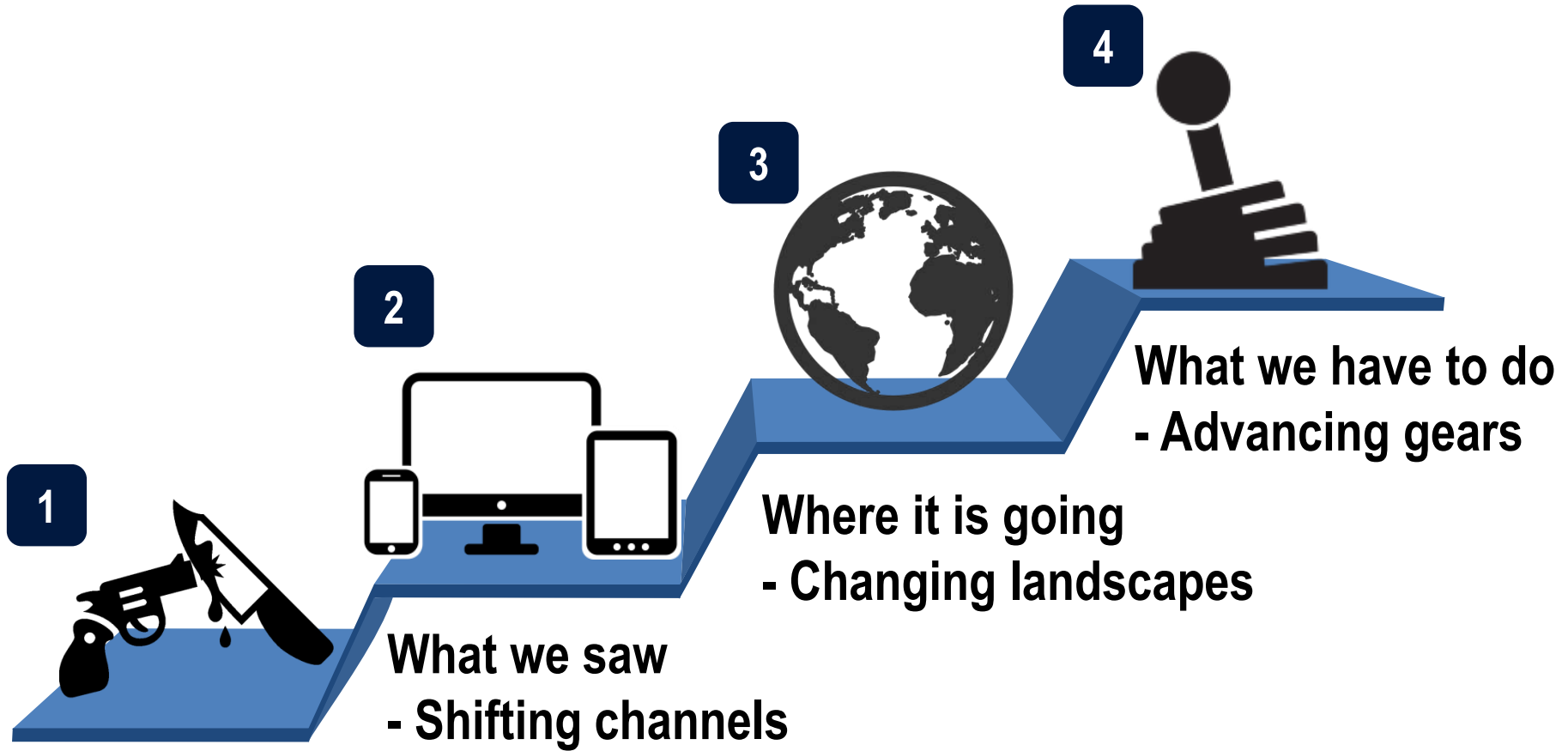


Changing crime landscape on business

Amin Khan

29 September 2015

There are 4 parts to my story



What we have done
- Addressing traditional crime

1

WHAT WE HAVE DONE FROM 2010 TO 2015

Our journey through GTP 1 and GTP 2 in addressing traditional crime



Good achievements on Total Crime over last 5 years



RECORDED CRIME



2010-2014



CAR THEFT

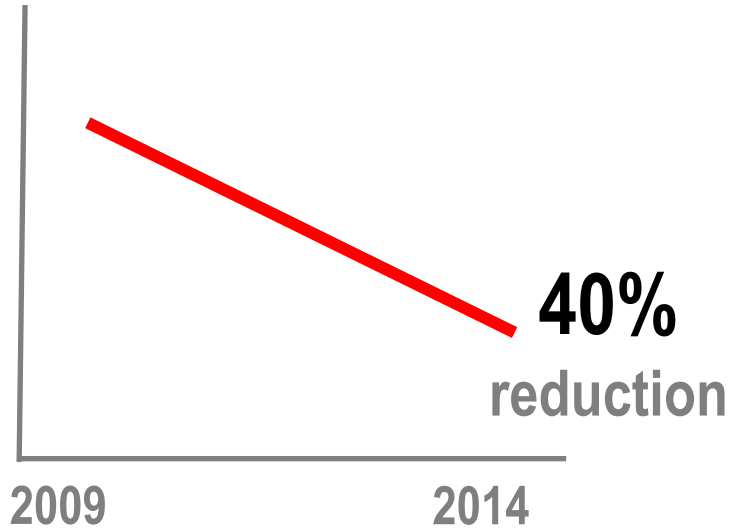


2014 - 1st time

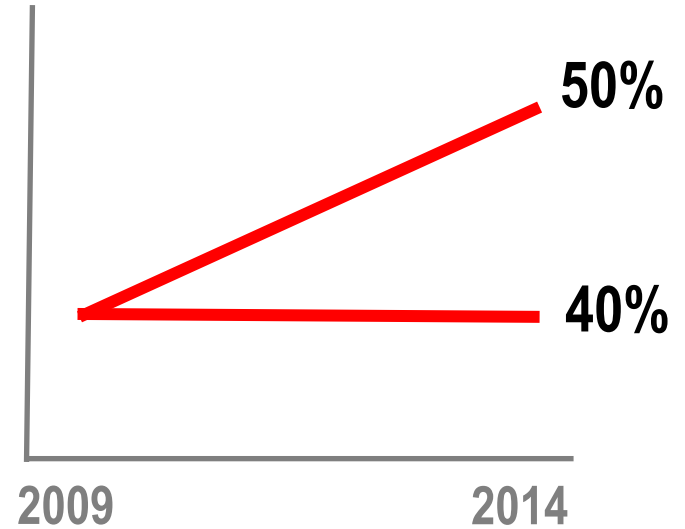


Despite the achievements, reassurance gap is high

Recorded Crime



Public View



The composition of index crime

PROPERTY CRIME

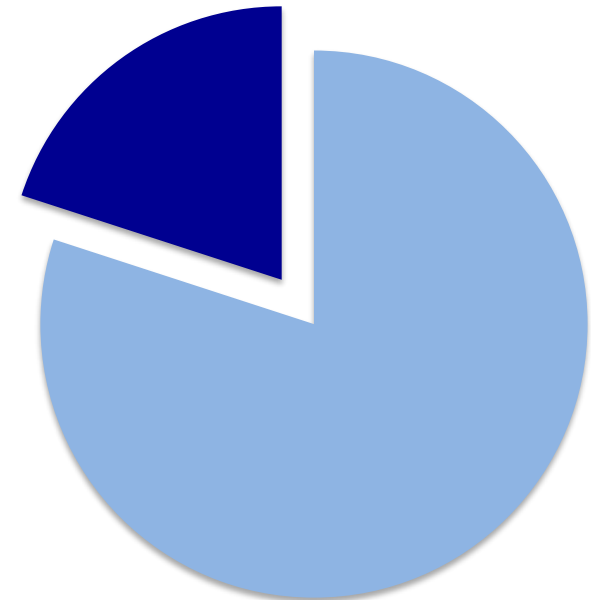
- Snatch Theft
- Motorcycle Theft
- Car Theft
- Van/Lorry/Heavy Machinery Theft
- Theft
- House Break-ins

VIOLENT CRIME

- Robberies without firearms
- Gang robberies without firearms
- Robberies with firearms
- Gang robberies with firearms
- Assault
- Rape
- Murder

STREET CRIME

20% VIOLENT CRIME



PROPERTY CRIME **80%**



What we did in GTP 1 and GTP 2

GTP 1 = 2010 to 2012

GTP 2 = 2013 to 2015

Number of initiatives

55

35

GTP 1

GTP 2

1. Reduce index crime



2. Reduce street crime



3. Reduce house break-in



4. Reduce fear of becoming a victim



5. Safety perception index

CPI



6. Increase violent crime offenders brought to justice



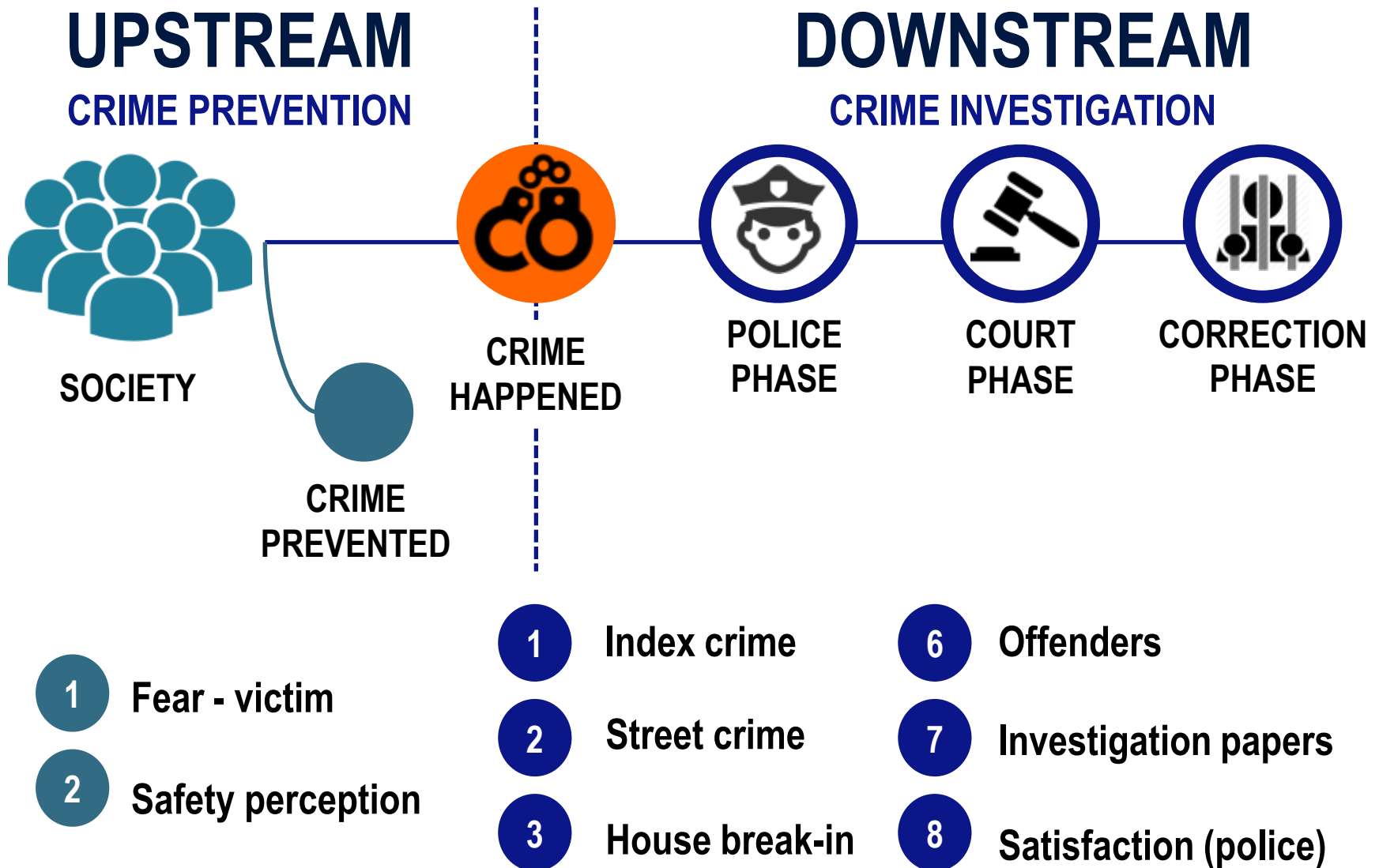
7. Increase charge rate of investigation papers opened



8. Increase public satisfaction on police performance



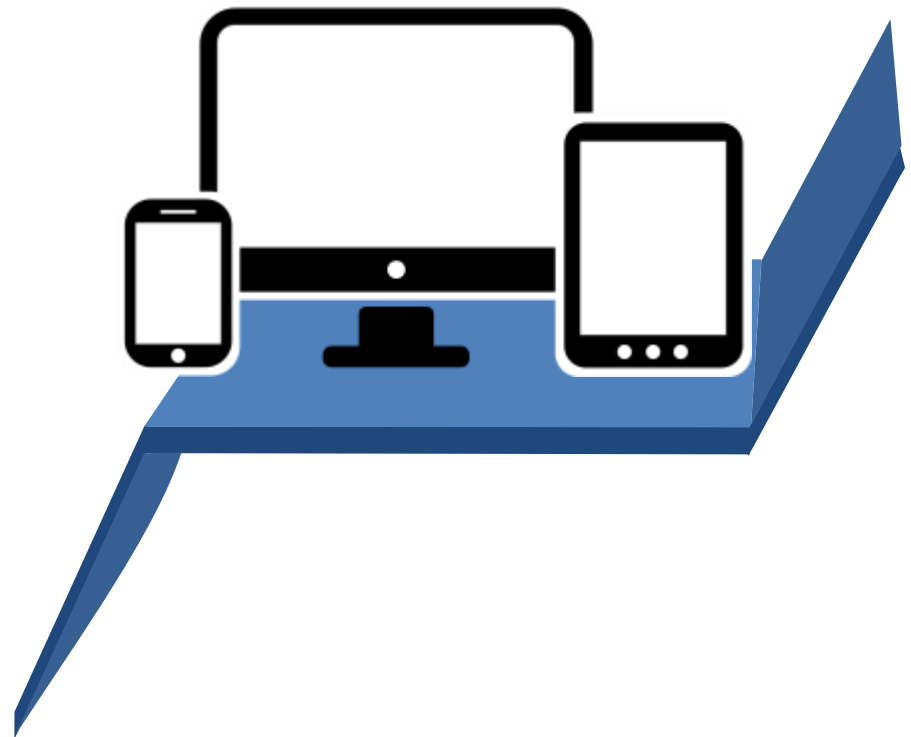
Where the KPIs were positioned



2

WHAT WE SAW

Shifting channels from ground to space



I presented at the last Interpol conference...

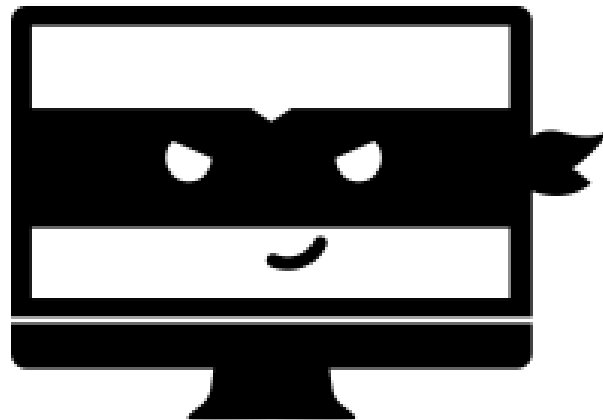
House break-in



Snatch theft



Others were addressing **CYBERCRIME**



The traditional crime is shifting to cyberspace



CYBER HEIST

60%

down from 1991*

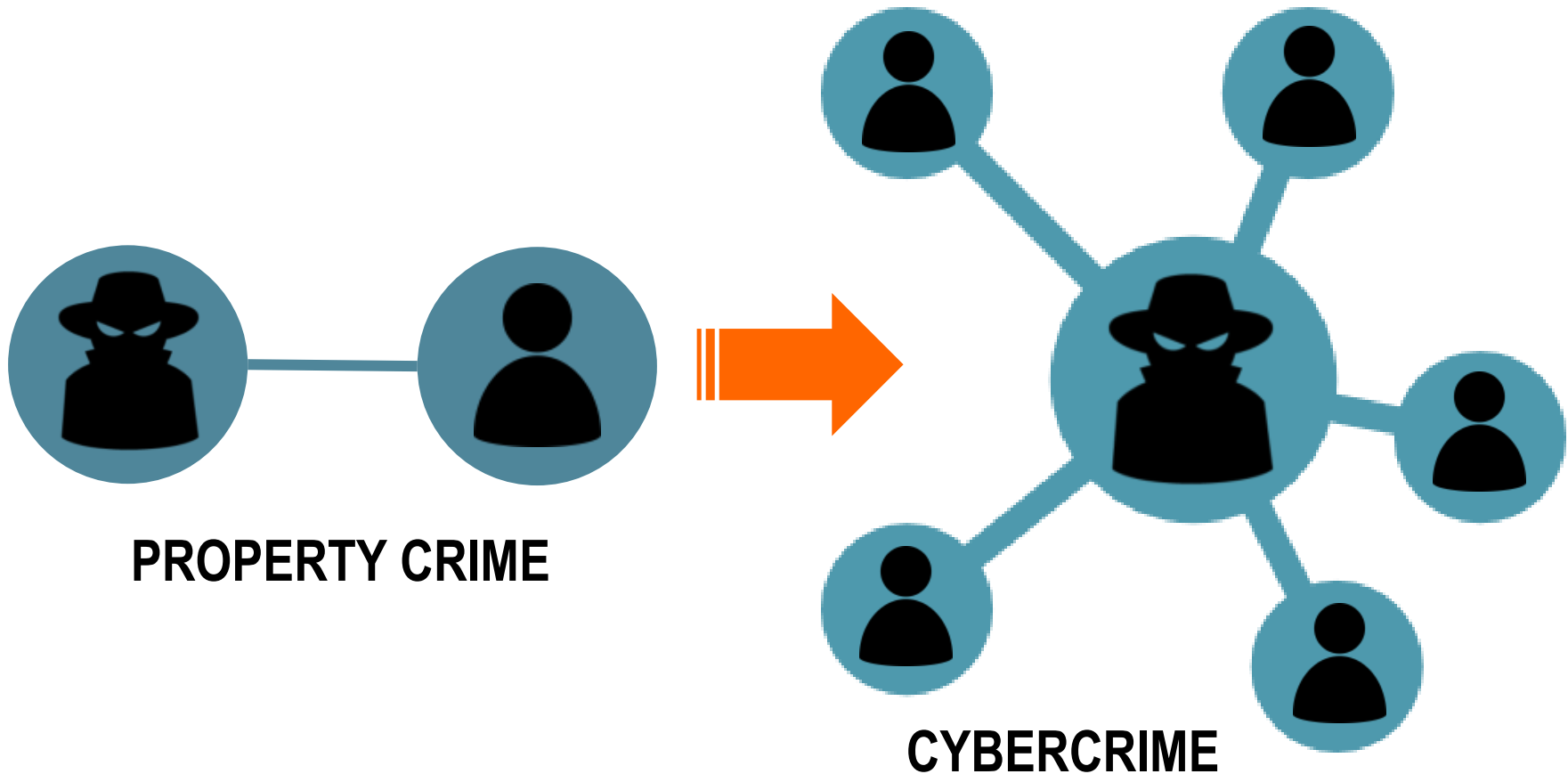
\$400B

Global cost**

Technology gave birth to Cybercrime

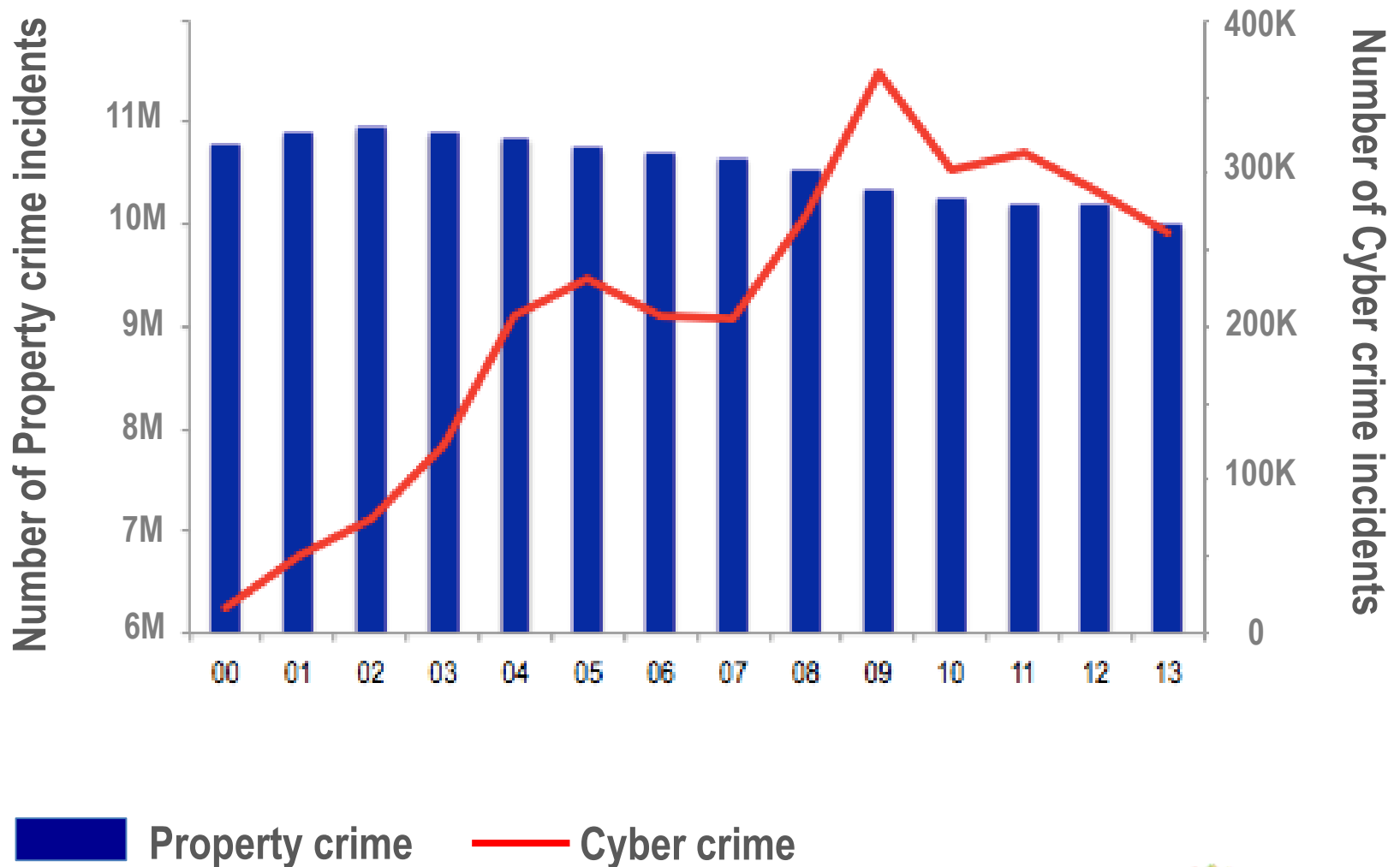
* USA, FBI records; ** Nordea, Sept 2014

The changing landscape



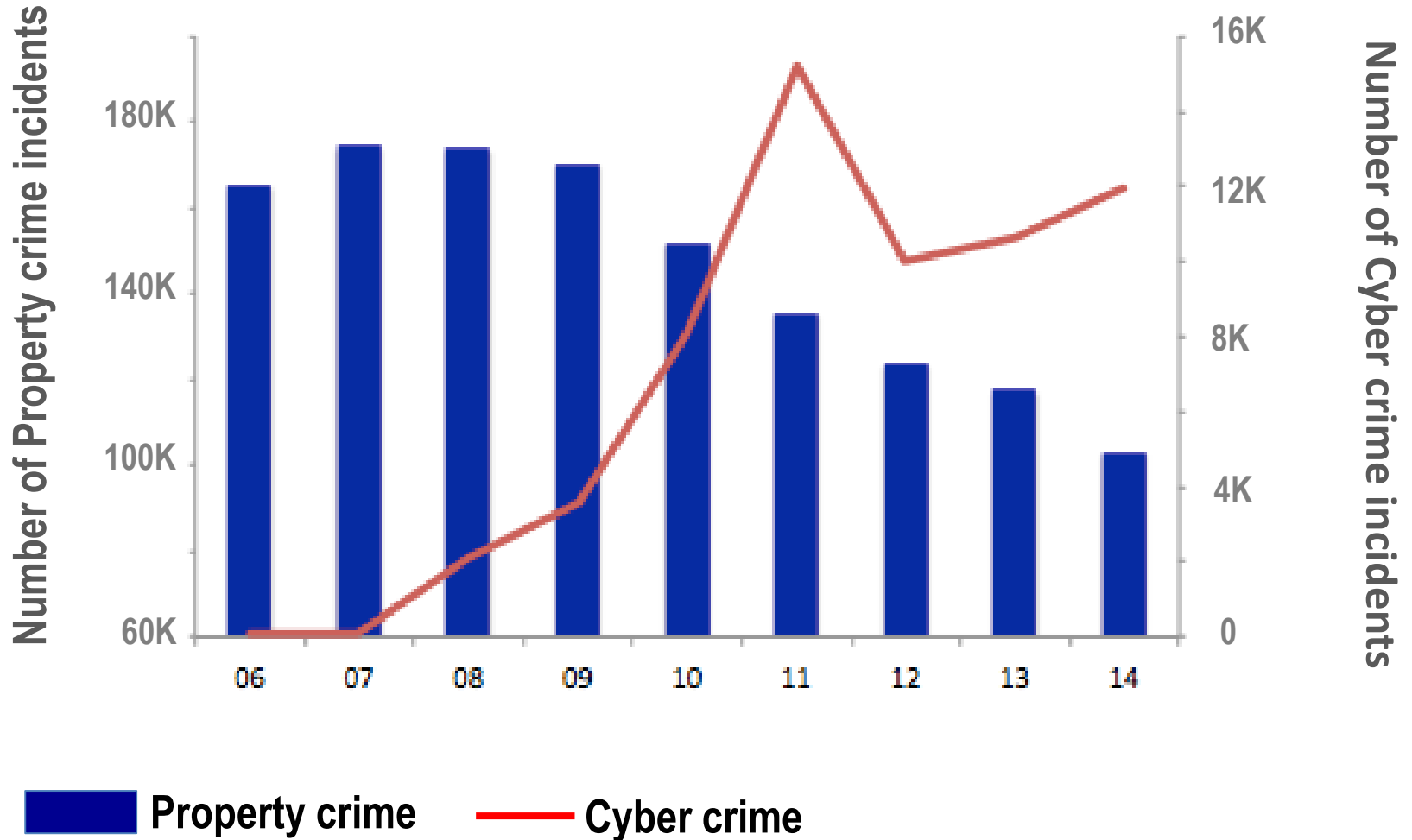
Size, Speed and Structure will continue to grow

Rise in cyber crime outpace property crime (USA)

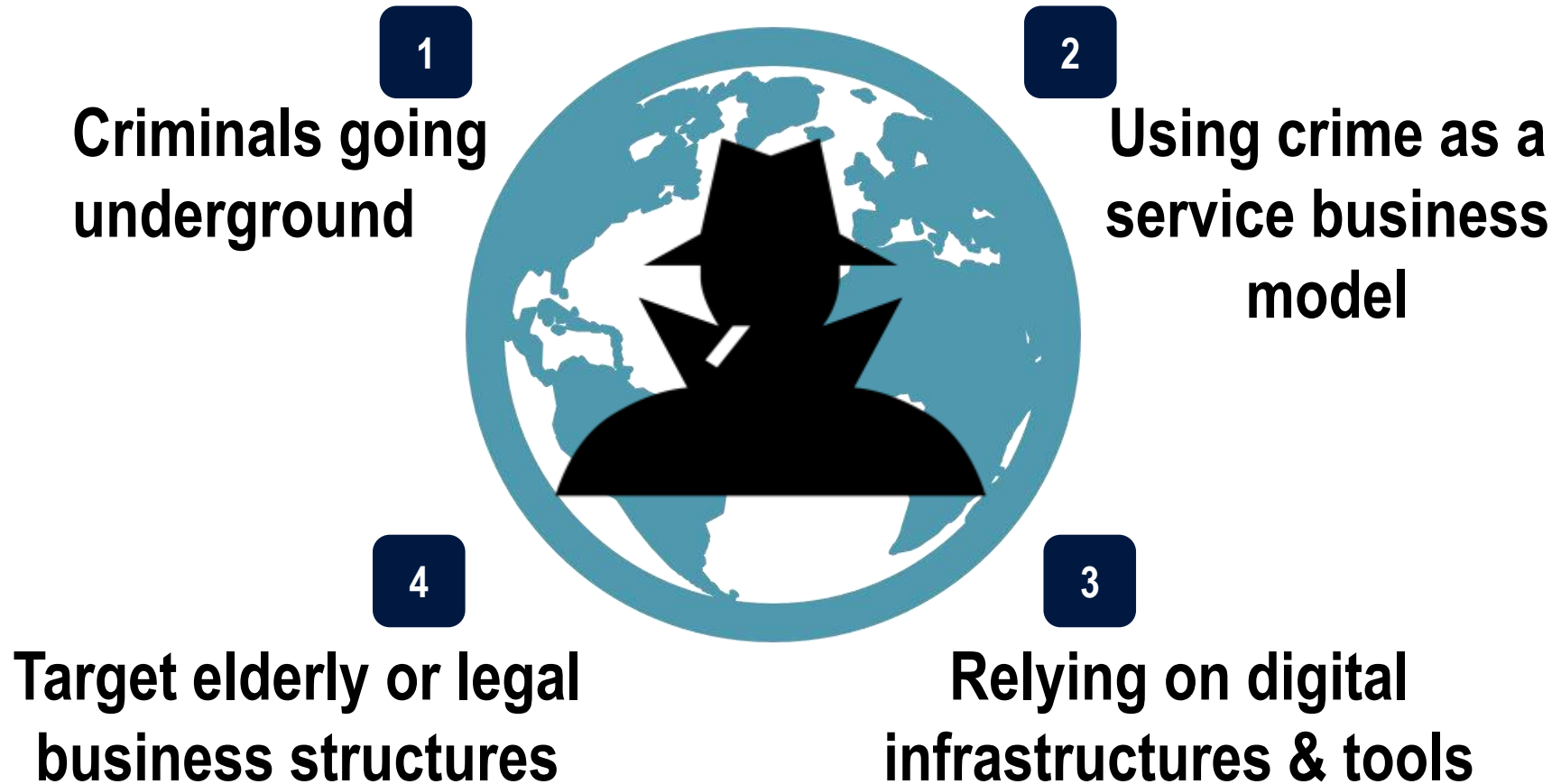


Source: FBI UCR and Internet Crime Report

Rise in cyber crime outpace property crime (M'sia)



The future of organised crime



In traditional crime, our focus was very much on CJS

UPSTREAM



SOCIETY



CRIME
HAPPENED



POLICE
PHASE



COURT
PHASE



CORRECTION
PHASE

**DOWNSTREAM
CRIME INVESTIGATION**

We then added focus to crime prevention

**UPSTREAM
CRIME PREVENTION**



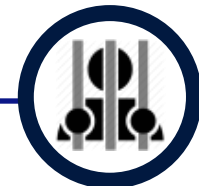
SOCIETY



POLICE
PHASE



COURT
PHASE

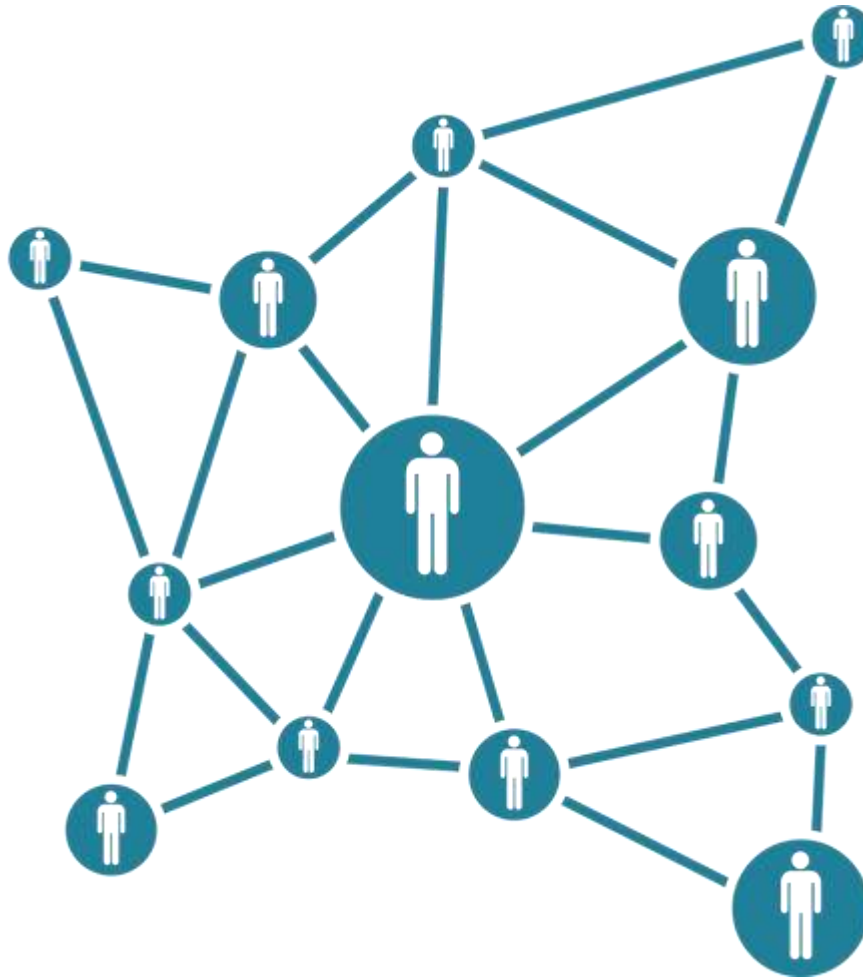


CORRECTION
PHASE

**DOWNSTREAM
CRIME INVESTIGATION**



Crime is fast moving to complex cyberspace



Authorities need to be steps ahead

Our focus has to change



Traditional crime



Cyber crime

Low risks & high rewards

3

WHERE IT IS GOING

Changing landscapes to transnational

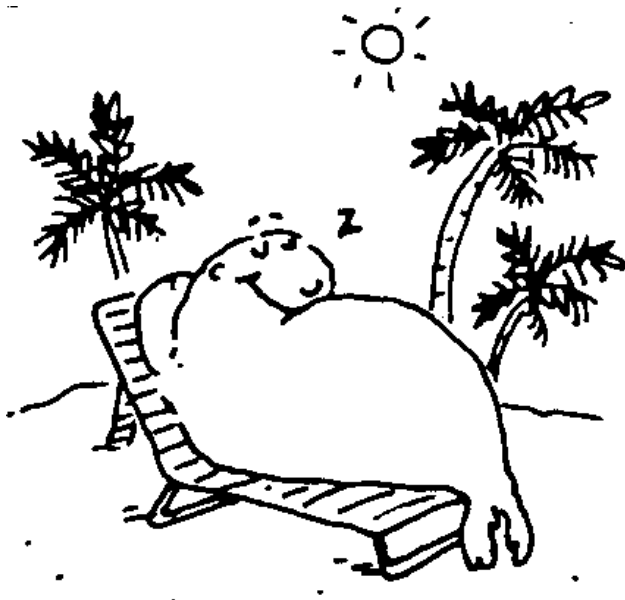


First, the story of illicit drugs in our backyard



- Criminal justice – costly to implement (~RM100K p.a)
- It still does not address the fundamental cause of problematic behaviour related to drug use
- Shifting from “detention” to “health issue” will change the landscape

The illicit drug market creates social problem



Some get rich



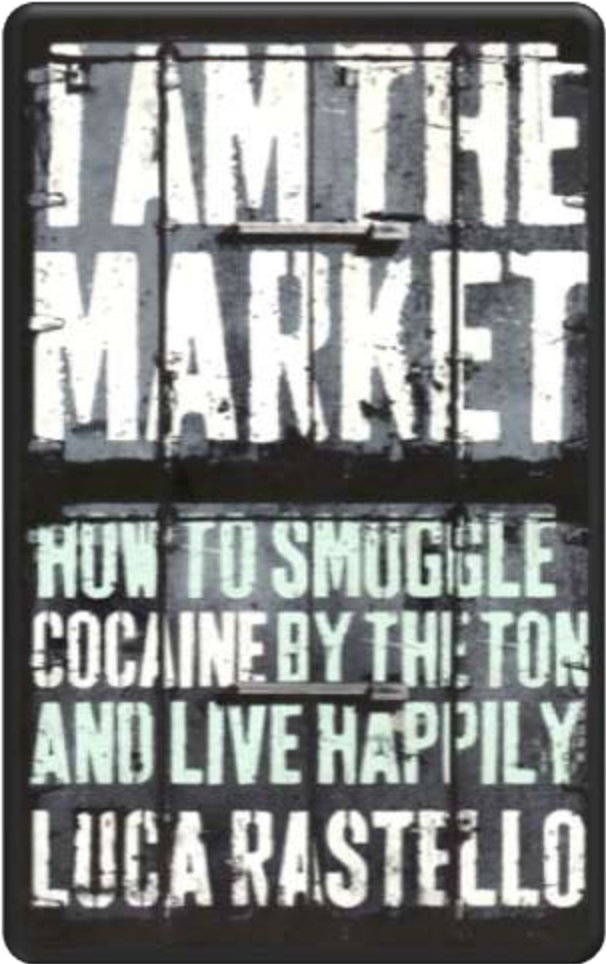
Some get high



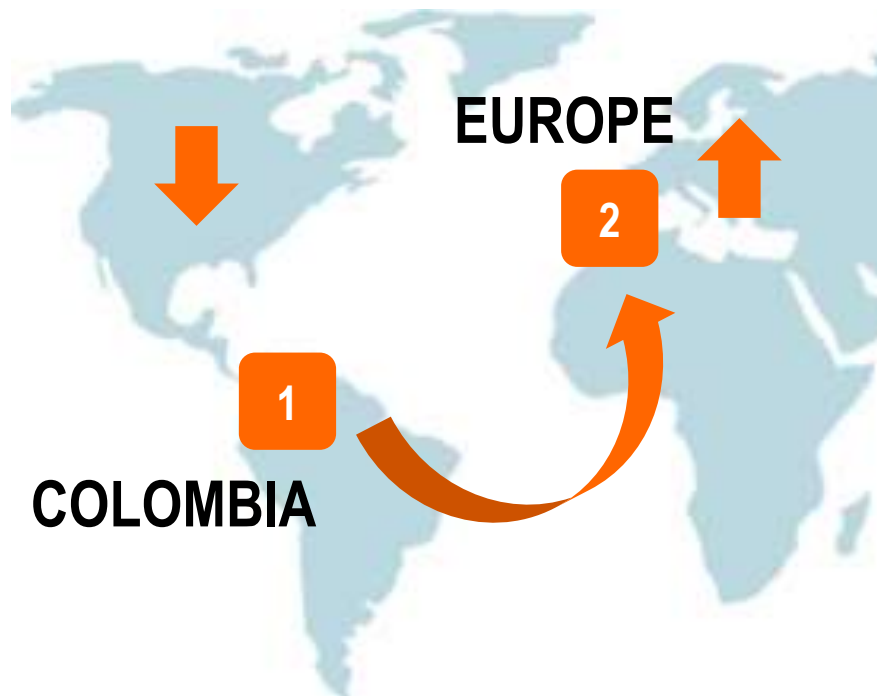
Some die

Laws create criminals, once a market is criminalised, it makes it own rules

Let me tell you a story of illicit drug market



The market landscape has changed



COLOMBIA

EUROPE

**BILLION DOLLAR
INTERNATIONAL
COCAINE TRADE**

3



BRIBE MANY

4



BRIBE ONE

5



DISGUISE

6



DOGS

7



DISTRACT

Let's watch a short video on “Drugo the Dragon”



Consistent access is our access today



3 BILLION
INTERNET USERS

45%

POPULATION
PENETRATION

74%

MOBILE PHONE
INTERNET USERS

49%

MOBILE PHONE
PENETRATION

... and it is getting complicated with the Darknet



VISIBLE INTERNET

Able to use normal search engines like Google or Yahoo

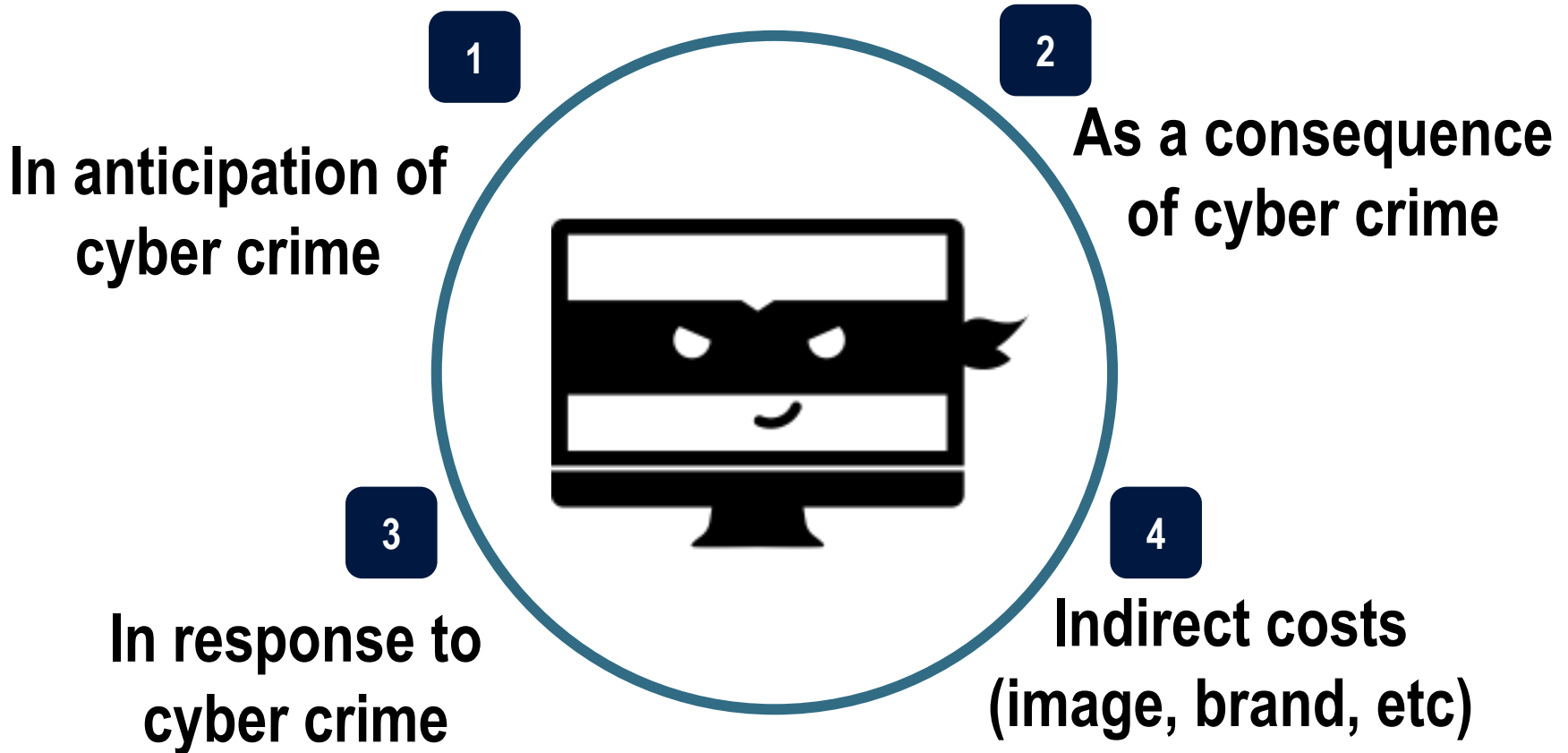
DARK NET

Can not be indexed by regular search engines.

Thriving ground for dark business and crime



Businesses vulnerable to digital attack



COST IMPLICATIONS

We need internationally coordinated measures



Technology threat and terrorism is transnational

4

WHAT WE HAVE TO DO

Advancing gears in GTP3 to meet growing demands



First, we need to transform

TODAY



Transition
→
(Modern Policing)

FUTURE
(World Class)

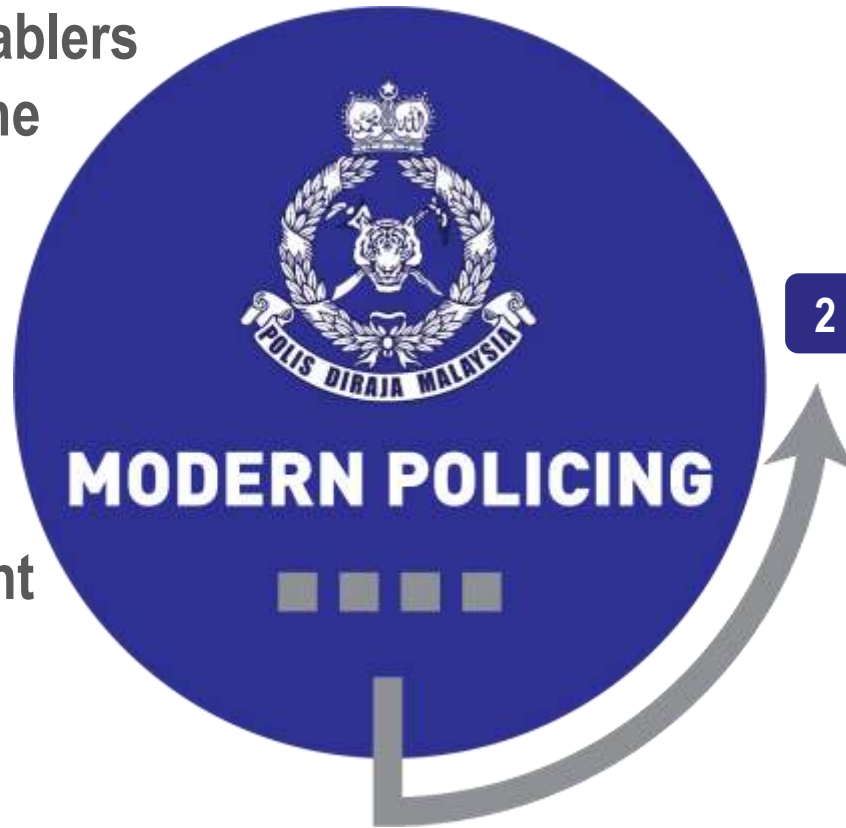


When we deal internationally, we need to have a common protocol. Hence, world class policing

The journey of Modern Policing

1 Through the 4 enablers using BALAI as the entry door:

- **S**ervice
- **T**echnology
- **E**mpowerment
- **P**rocess



2 Service delivery to the public

3 Transform the organisation (PDRM)



Moving towards World Class Policing

Technology
& Process



BUKIT AMAN



INTERNATIONAL
ORGANISATIONS

Service &
Empowerment



POLICE
STATIONS



COMMUNITY



Let's watch a short video on Modern Policing



Going forward, we need to be more vigilant



BORDER SECURITY



CYBER CRIME



TERRORISM

**Continue reducing traditional crimes and add-on
new initiatives to the transformation journey**

Crime knows no borders



We need to fight the threats of terror, together

THANK YOU

Amin Khan

aminkhan@pemandu.gov.my